

# Guest Rental Agreement

Between Beach & Bluff Realty and you, our guests

Please fill in all blanks checking for accuracy, read these two pages & return completed form to us. Use the green button at right to return completed form OR save completed form on your computer. Then attach it to an email to us at rentals@beachkauai.com OR print & fax completed form to 888 777-0902.

Name of the person making booking. This is the person the security deposit will be mailed back to.

First Name  Last Name  House Name

Street Address  Check In Mo./Day/Year

City  State  Check Out Mo./Day/Year

Zip code  County

Mobile telephone  Home  Office

Email Address

Total # of adult guests  Total children under 16 exclusive of babies  Non- walking babies

List all guests, (including you) who will be staying in the house

1.  2.  3.

4.  5.  6.

7.  8.  9.

## E Komo Mai! Welcome!

We look forward to your visit to our family's wonderful home. Please make sure the dates on the invoice emailed to you are correct. If there is a discrepancy in dates, please call or email immediately. Make sure those dates match what you put in the yellow box above.

Please read the following 2 pages of this agreement. So that we know that you agree to our policies & rental agreement, please sign & date below & return an executed copy to us.

Half the balance is due at the time of booking with the remaining due 90 days prior to your arrival as per your invoice. This completed rental agreement & your payment constitute a firm hold on your dates.

(If you are making a reservation more than a year in advance, we will notify you if we have a price increase for the year of your reservation at the time we make the change and we can make adjustment to your last payment.) If you do not pay your rent timely, we may at our option, cancel your reservation & return your money to you less the cancellation fee.

The Damage Protection policy does not cover excessive cleaning. If required, it will be deducted from your credit card. Security Deposits see page 2. There are simple house rules for you to abide by inside the home when you arrive. Only persons on the rental agreement may occupy the property. No events may be held on the property without prior permission & event agreement.

### Check in is at 3 PM, check out at 10 AM.

By signing or filling in below, you acknowledge your agreement to terms & policies herein and that you & all others with you will abide by these terms & polices.

Sign  Date

Mahalo!

Office use SD DP TI



## Policies

House Rules	You agree to abide by the specific house rules found inside the house. You agree to have no pets, shoes or smoking inside or cigarette refuse in the yard, no re-arranging furniture, quiet after 10 PM. At check out: turn off lights, etc. & leave no dirty dishes or trash. Main rule; have a good time!
Security Deposits & Damage Protection	<p>The security deposit is to offset any damage, loss or additional cleaning needed and is credited back to your card after you check out in good order, usually the 1<sup>st</sup> week each month following your departure. Any checks are returned to the name and address on the rental contract. It is your responsibility to let us know if your address changes. You can avoid the security deposit outlay by purchasing damage protection.</p> <p><b>Vacation Rental Damage Protection:</b> <u>The Vacation Rental Damage Protection plan designed to cover unintentional damages to the rental unit interior that occur during your stay provided they are disclosed to management prior to or right after check-out by you or the cleaners.</u> If purchased, the policy will pay a maximum benefit of \$3000. <u>Any damages that exceed \$3000 or are not covered under the plan will be charged to the credit card on file, such as excessive cleaning.</u> If, during your stay at one of our rental properties, an insured person causes any damage to real or personal property of the unit as a result of inadvertent acts or omissions, the Insurer will reimburse the Insured for the cost of repair or replacement of such property up to a maximum benefit of \$3000.00. Certain terms and conditions apply. Full details of the Vacation Rental Damage coverage are contained in the Description of Coverage or Insurance Policy <a href="http://www.vacationrentalinsurance.com/g20vrd">www.vacationrentalinsurance.com/g20vrd</a> . By submitting payment for this plan, you authorize and request CSA Travel Protection and Insurance Services to pay directly Beach and Bluff Realty any amount payable under the terms and conditions of the Vacation Rental Damage. Please contact Beach and Bluff Realty directly if you do not wish to participate in this assignment.</p>
Check Out & Late Check Outs	<p>Check out is at 10 AM. We have folks coming &amp; going on the same day so we need time to clean.</p> <p>→If you really want to stay until the evening because you have a late flight out and you'd like to enjoy a last day at the beach, shower, eat and pack, we suggest you rent the house for an extra day since then you may leave whenever you want. The next guest cannot check in if you will be in it late.</p> <p>→If you would like to stay late, but it is not critical to you, and you don't want to pay for an extra day, we will try to accommodate you. Let us know before you come and again a couple of days before you are due to check out and if no else one has booked the night of the date of your check out, and the housekeeper can accommodate the change, you may stay late. There is an additional charge for the day use plus tax.</p>
Entry Info	You will be emailed the specific directions and a lock box number for the key when we receive your final payment. You may check in any time after 3 P.M. There is a charge for lost keys & entry assistance.
Cancellation & Act of God or Nature	<p><u>If you cancel with more than 90 days notice</u> your money less the cancellation fee will be returned to you. The cancellation fee is 3.5% of payments made plus \$100 or 10% of your total booking cost, whichever is more.</p> <p>→If you cancel within 90 days of your arrival &amp; we are able to re-book the same dates, we will return your money less the cancellation fee. We always try to re-book but the less notice, the smaller the chances. Whatever part of your time we re-book, we will credit to you. What we cannot re-book you will be debited up to the amount of your total money received plus the cancellation fee. If none of your time is re-booked, there will not be an additional cancellation fee.</p> <p>→Our goal is that the owners not lose rent after taking their property off the market while giving you every opportunity to recoup your loss if we are able to rebook the time.</p> <p><b>Additionally, you may purchase rental insurance, which is strongly recommended. We do not refund any money for vacation time missed because of weather related incidents such as but not limited to road closures due to flooding, blockage etc. or storms/hurricanes.</b></p>
Extra Guests	Each house has a standard occupancy set by the owner but some of the houses can accommodate extra guests. There is an extra guest charge, per guest, per night.
Long Stays (over 2weeks) & Multiple Houses	<ul style="list-style-type: none"> <li>If you will be staying longer than 2 weeks, you will be required to have mid stay cleans. 15 nights will require one mid stay clean, 22 nights will require 2 mid stay cleans, 29 nights will require 3 mid stay cleans. You will be charged \$25/hour. You will arrange the time and payment directly with the house keeper after you arrive. These mid-stay cleans are separate from the usual out-cleans which occur after our guests leave which fee is collected up front.</li> <li>If you are renting more than 1 house, you are responsible for leaving everything in the house where it started. Items removed from one house and left in another will inconvenience future guests, in addition, the houses have different owners. You will be charged if we have to sort out rearranged items from various houses.</li> </ul>